

Shipping Policy

Thank you for visiting and shopping at InfinOty.com we appreciate your business and strive to offer you, our clients, the best of service at all times.

We ship worldwide.

We offer free shipping within the UK.

For countries outside the UK please fill in our simple default shipping form or email us at sales@infinoty.com and we will assist in obtaining the most competitive shipping quotes per item.

Area	Price	Estimated delivery time
United Kingdom	Free	<i>3-5 business days</i>
Other International	Contact for Quote	

Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

Shipment to P.O. boxes

We only ship to dedicated physical addresses and not to PO Boxes.

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

Wrong Address

InfinOty Ltd does not accept any responsibility for the loss of your order if the address provided at checkout is incomplete or incorrect. If your package is returned to us due to an incorrect or incomplete address you will be liable for all delivery costs to re-deliver your order to the correct address.

Customs, Duties and Taxes

InfinOty Ltd is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages

InfinOty Ltd is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact us and we will do our utmost to assist in filing a claim with the courier company. Please save all packaging materials and damaged goods and take digital photographs of the damages. Please also make sure that the damages are noted on the carrier's delivery receipt.

Return and Refund

Please view our [return and refund](#) policy.